

## Frequently Asked Questions

**Q: How do I accumulate Enco Reward points?**

A: Points are accumulated yearly as follows...

Sale Amount*	=	Reward Points	=	Redeemable \$ Value**
\$500	=	50 pts	=	\$5
\$1,000	=	100 pts	=	\$10
\$2,500	=	250 pts	=	\$25
\$5,000	=	500 pts	=	\$50
\$10,000	=	1,000 pts	=	\$100
\$25,000	=	2,500 pts	=	\$250
\$50,000	=	5,000 pts	=	\$500
\$100,000	=	10,000 pts	=	\$1,000

\* Amount of actual product (i.e. before any and all fees and shipping costs)

\*\* Redeemable at the end of the year, only to be used towards any future Enco product purchase during the following calendar year.

**Q: Do my Enco Reward points expire?**

A: Enco Reward points are only valid during the following calendar year of when it was accumulated.

**Q: When can I redeem my Enco Reward points?**

A: After one calendar year of accumulation, Enco Reward points can be redeemed at the start of the following year until the end of the following year.

**Q: Can I redeem my Enco Reward points as cash?**

A: Enco Rewards points are only redeemable towards future Enco product purchases.

**Q: Do I need to use my Enco Reward points all at once?**

A: Enco Reward points do not need to be used all at once.

**Q: Is there a limit to how many Enco Reward points I can *earn* or *redeem* in a calendar year?**

A: There is no limit to amount of Enco Reward points earned or redeemed in one calendar year.

**Q: Where can I see the up-to-date total of Enco Rewards points I have accumulated?**

A: Enco's e-Mall provides updated totals of your Enco Reward points. Simply log on to view your points total!

*Good for You... Good for the Environment!*™